| Roll No   |                    |   |
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| [Total No | of Printed Pages : | 4 |

Total No. of Questions : 9] (2102)

## BCA (CBCS) RUSA Vth Semester Examination

# 3997

## E-COMMERCE

BCA-0502

Time: 3 Hours [Maximum Marks: 70

Note: - Attempt five questions in all. Section-A is compulsory. Attempt one question from each Sections B, C, D and E.

#### Section-A

# (Compulsory Questions)

| 1. (A) Atte | empt all questions:       |
|-------------|---------------------------|
| (i)         | EDI stands for            |
| (ii)        | SEO stands for            |
| (iii)       | E-Shops is an example of: |
|             | (a) B2B                   |
| C-769       | (1)                       |

Turn Over

|             | (b) B2C                               |         |
|-------------|---------------------------------------|---------|
|             | (c) Peer to Peer                      |         |
|             | (d) C2B                               |         |
| (iv         | EMI stands for                        |         |
| (v)         | is an example of Round clock banking. | the     |
| (vi)        | card allows you to pay later          | for     |
|             | a transaction.                        |         |
| (vii)       | Flipkart wholesale is an example of : |         |
|             | (a) B2B                               |         |
|             | (b) B2C                               |         |
|             | (c) C2C                               |         |
|             | (d) C2B                               |         |
| (viii)      | DOS stands for                        |         |
| (ix)        | Credit card number is composed        | of      |
|             | digits.                               |         |
| (x)         | When was the Information Techno       | logy    |
|             | Act enacted ?                         | 1×10=10 |
| <b>-769</b> | (2)                                   |         |

|   | (B) Attempt all short questions from in 25 to |         |                         |        |                                | 25 to     |      |
|---|---|---------|-------------------------|--------|--------------------------------|-----------|------|
| 50 words :  |   |         |                         |        |                                |           |      |
| (i) Architecture of E-Commerce                          |   |         |                         |        |                                |           |      |
|   |   | (ii)    | Smart Card              |        |                                |           |      |
|   |   | (iii)   | Electronic Pa           | iymer  | t System                       |           |      |
|   |   | (iv)    | Business<br>E-commerce. |        | Government                     | (B2G)     |      |
|   |   | (v)     | Three Pillars           | of E   | E-Commerce.                    | 4×5=2     | 0.   |
|   |   |         | s                       | ectio  | n-B                            | 1         | 0    |
|   | Wha<br>tradi                                  |         |                         |        | Differentiate<br>E-Commerce on |           |      |
|   | seve  | n poi   | nts of basis.           |        |                                |           |      |
| 3. Discuss the current scenario of E-Commerce in India. |   |         |                         |        |                                |           |      |
|   | Wha   | t is th | e future pros           | pect o | of E-Commerce                  | in India? |      |
|   |   |         | 8                       | Sectio | n-C                            |           | 10   |
| 4. What is online marketing? What are the various       |   |         |                         |        |                                |           |      |
|   | com   | ponen   | ts of online            | mark   | eting ?                        |           |      |
| 5.  | Writ  | e not   | es on the fol           | llowi  | ng:                            |           |      |
|   | (a)   | Guio    | lelines for or          | iline  | advertising                    |           |      |
|   | (b)   | Acti    | ve or Push I            | Based  | Advertising                    |           | 5,5  |
|   | -76   |         |                         | ( 3    | 101                            | Turn      | Over |

- 6. What is electronic data interchange? What are its applications in business?
- What are the various types of E-Payment systems?

  Explain any five.

## Section-E

10

- What is e-CRM? How does it work? Discuss all components of e-CRM in detail.
- 9. What are the security issues with E-Commerce?
  Discuss the challenges for E-Commerce.

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